

Dukes, Jerisha

From: Dukes, Jerisha
Sent: Friday, March 13, 2020 8:46 AM
To: John Hoefer
Cc: Hall, Roger; Nelson, Jeff; lev99webb@icloud.com; Pittman, Jenny; Huber, Christopher; Grube-Lybarker, Carri; Dover, Becky; Boyd, Jocelyn; PSC_Attorneys
Subject: RE: [External] RE: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

Yes. Thank you!

From: John Hoefer <JHoefer@Willoughbyhoefer.com>
Sent: Friday, March 13, 2020 8:44 AM
To: Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov>
Cc: Hall, Roger <RHall@scconsumer.gov>; Nelson, Jeff <jnelson@ors.sc.gov>; lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Huber, Christopher <chuber@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>
Subject: Re: [External] RE: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

Would 9:30 be acceptable?

Sent from my iPhone

On Mar 13, 2020, at 8:28 AM, Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov> wrote:

Good Morning Mr. Hoefer,

Thank you for accommodating the Commission's request. We would ask that your office hand deliver a flash drive with the information. Can you provide an estimated time frame for delivery?

Jerisha Dukes, Esq.
Public Service Commission
 State of South Carolina
 101 Executive Center Drive, Suite 100
 Columbia, SC 29210
www.psc.sc.gov

803-896-5100 (ph) | 803-896-5231 (f) | Jerisha.Dukes@psc.sc.gov

From: John Hoefer <JHoefer@Willoughbyhoefer.com>
Sent: Thursday, March 12, 2020 5:05 PM
To: Hall, Roger <RHall@scconsumer.gov>; Nelson, Jeff <jnelson@ors.sc.gov>; Dukes, Jerisha

<Jerisha.Dukes@psc.sc.gov>

Cc: lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Huber, Christopher <chuber@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>

Subject: RE: [External] RE: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

Ms. Dukes:

Palmetto Utilities, Inc. would propose that it either provide you, on a confidential basis, a sharefile link which would allow the Commission access to the customer email addresses the Company has. Alternatively, my office can hand deliver a flash drive with the information. Please advise at your convenience.

John Hoefer

From: John Hoefer

Sent: Thursday, March 12, 2020 4:24 PM

To: Hall, Roger <RHall@scconsumer.gov>; Nelson, Jeff <jnelson@ors.sc.gov>; Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov>

Cc: lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Huber, Christopher <chuber@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>

Subject: RE: [External] RE: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

Mr. Hall: Thank you and DCA for your cooperation.

John

From: Hall, Roger <RHall@scconsumer.gov>

Sent: Thursday, March 12, 2020 4:23 PM

To: Nelson, Jeff <jnelson@ors.sc.gov>; Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov>; John Hoefer <JHoefer@Willoughbyhoefer.com>

Cc: lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Huber, Christopher <chuber@ors.sc.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>

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The Department of Consumer Affairs also does not object to the email addresses being submitted to the Commission under seal.

Roger Hall, Esq. | Assistant Consumer Advocate
SC Department of Consumer Affairs
 293 Greystone Boulevard, Suite 400
 PO Box 5757 | Columbia, SC | 29250-5757

800.922.1594 | 803.734.4240 | 803.734.4287 (f)

<image001.jpg>

<image002.png>

<image003.png>

<image004.png>

<image005.jpg>

From: Nelson, Jeff <jnelson@ors.sc.gov>

Sent: Thursday, March 12, 2020 4:17 PM

To: Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov>; John Hoefer <jhoefer@willoughbyhoefer.com>

Cc: lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Huber, Christopher

<chuber@ors.sc.gov>; Hall, Roger <RHall@scconsumer.gov>; Grube-Lybarker, Carri

<clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn

<Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>

Subject: RE: [External] RE: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

ORS does not object to the Company's proposal to submit the available e-mails to the Commission under seal.

Jeffrey M. Nelson

Chief Legal Officer

S. C. Office of Regulatory Staff

1401 Main Street, Suite 900

Columbia, SC 29201

(803) 737-0823

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From: John Hoefer <JHoefer@Willoughbyhoefer.com>

Sent: Thursday, March 12, 2020 4:13 PM

To: Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov>

Cc: lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Nelson, Jeff <jnelson@ors.sc.gov>;

Huber, Christopher <chuber@ors.sc.gov>; Hall, Roger <RHall@scconsumer.gov>; Grube-Lybarker, Carri

<clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn

<Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>

Subject: [External] RE: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

Dear Ms. Dukes:

Palmetto Utilities, Inc. will do anything that it can to assist in the logistics for the virtual hearing and very much appreciates the Commission's efforts to ensure the customers an opportunity to be heard in a safe manner.

The **Company does not have email addresses for all of its customers**. For those customers who have provided an email address, the **Company proposes that it provide same to the Commission on a sealed, confidential basis** (i.e., not provided to other parties and not be posted on the Commission's website) via a sharefile or other confidential means. This will be consistent with the Commission's practice of redacting customer email addresses from customer correspondence posted on the PSC website.

Palmetto Utilities, Inc. awaits the Commission's further instructions. On its behalf, I thank you and the Commission for the opportunity to be of assistance.

John Hoefer

From: Dukes, Jerisha <Jerisha.Dukes@psc.sc.gov>

Sent: Thursday, March 12, 2020 1:10 PM

To: John Hoefer <JHoefer@Willoughbyhoefer.com>

Cc: lev99webb@icloud.com; Pittman, Jenny <jpittman@ors.sc.gov>; Nelson, Jeff <jnelson@ors.sc.gov>; Huber, Christopher <chuber@ors.sc.gov>; Hall, Roger <RHall@scconsumer.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Attorneys <PSCAttorneys@psc.sc.gov>

Subject: Docket 2019-281-S (Palmetto Utilities): Information Request for March 19th Night Hearing

Good Afternoon Mr. Hoefer,

The Commission is preparing to hold the March 19th public hearing of Palmetto Utilities, Inc. by telephone. Being conducted virtually, this hearing is one of first impression, whereby customers of the utility will be able to call in, and the hearing will be livestreamed. To aid in the logistical aspects of the hearing and for planning purposes, we would request that the utility provide us with email addresses of its customers **on or before 9:00 a.m. on Friday, March 13, 2020?**

All parties of record are included on this email. Any responses should similarly include all parties. Please also note all correspondence will be posted to the Commission's Docket Management System.

With warm regards,

Jerisha Dukes, Esq.
Public Service Commission
 State of South Carolina
 101 Executive Center Drive, Suite 100
 Columbia, SC 29210
www.psc.sc.gov

803-896-7627 (ph) | 803-896-5188 (f) | Jerisha.Dukes@psc.sc.gov

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